GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:681
ANSWERED ON:27.04.2016
Rail Ticket Frauds
Ashok Kumar Shri K.

Will the Minister of RAILWAYS be pleased to state:

(a) whether to make the railway ticketing system more transparent, the Centre for Railway Information Systems has initiated printing of encrypted QR code on unreserved tickets and if so, the details thereof;

(b) whether it has been found that a large number of passengers were travelling on the carbon copy of tickets and if so, the details thereof;

(a) whether with the encrypted QR code on the tickets, the ticket checking staff can scan the bar code and can validate the information provided on the ticket to prevent any fraudulent activity; and

(d) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) Yes, Madam. Pilot project for printing of encrypted QR code has been launched on 01 03 2016 at nominated counters at New Delhi, Delhi and Hazrat Nizamuddin railway stations.

(b) No, Madam. However, one case of passenger travelling on duplicate tickets issued by using carbon has been detected during checks. Further, carbon copy of Excess Fare Ticket (EFT) is also given to the passengers by on board ticket checking staff whenever required, which also becomes authority to travel.

(c) Yes, Madam. The ticket checking staff can scan the encrypted QR code and validate the information provided on the ticket to prevent any fraudulent activity.

(d) The encrypted QR code can be scanned by using smartphones and also with other Handheld devices. The scanned encrypted QR code can be decrypted and the information printed on the ticket can be validated.
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